



# GLOUCESTERSHIRE STRATEGIC PARTNERSHIP

<http://www.gloucestershire.gov.uk/gsp/>

## Access & Inclusion Proofing Tool

### Introduction

This self-assessment tool is designed to help partnerships to consider issues of equal access and social inclusion when developing their strategies and plans. It is intended to provide a starting point for discussion and some pointers for considering the needs of specific groups and communities who are at risk of social exclusion.

The tool has three sections:

- **Section 1** takes the form of a series of questions intended to help partnerships assess what they need to do in order to ensure that strategies adequately address the needs of disadvantaged groups.
- **Section 2** lists those groups or sections of the community who may be at particular risk of social exclusion and who may need special consideration in order to ensure that their needs are addressed.
- **Section 3** contains definitions and signposts users to sources of further information or good practice in relation to engaging with disadvantaged communities.

## **Section 1: Self-Assessment**

1. How have you ensured that those involved in developing the strategy reflect the diversity of the local population?
2. What impact will the strategy have on the groups listed in Section 2?
3. Where there is a significant impact on any of these groups:
  - a. Have you identified appropriate people who can represent the views and interests of these communities?
  - b. Have you identified appropriate methods for consulting with, informing and reporting progress to these communities?
4. How has the strategy changed as a result of consulting with communities?
5. What benefits will this strategy bring about for disadvantaged groups which would not have been achieved without a partnership approach?
6. Have you identified what special measures or approaches the strategy will be needed in order to ensure that the strategy benefits disadvantaged groups?
7. Has everyone who could assist in delivery of this strategy been engaged in its development?
8. How will you involve the relevant communities and groups in monitoring & evaluating the strategy?

## Section 2: Communities and Groups who may be at risk of Social Exclusion

GROUP	Will this strategy have a positive or negative impact on this group?	What are their needs in relation to this strategy?	How can you find out more about their needs? (See Section 3)	How are these needs addressed by this strategy?	What immediate action needs to be taken?
Children					
Young People					
Parents & Families					
Older People					
Gender					
Gay, Lesbian, Bisexual & Transgender					
Black & Minority Ethnic communities					
Refugees & Asylum Seekers					
Faith Groups					
People with Physical Disabilities					
People with Learning Difficulties					
People with Mental Health Problems					
People with Literacy & Numeracy Problems					

<b>GROUP</b>	<b>Will this strategy have a positive or negative impact on this group?</b>	<b>What are their needs in relation to this strategy?</b>	<b>How can you find out more about their needs? (See Section 3)</b>	<b>How are these needs addressed by this strategy?</b>	<b>What immediate action needs to be taken?</b>
<b>People on Low Incomes</b>					
<b>Travellers</b>					
<b>Homeless People</b>					
<b>Carers</b>					
<b>Care Leavers</b>					
<b>Substance Users</b>					
<b>Unemployed People</b>					
<b>Prisoners &amp; Ex-offenders</b>					
<b>Rural Communities</b>					
<b>Urban Communities</b>					
<b>Areas of Multiple Deprivation</b>					

## Section 3: Definitions & Signposting

### Definitions of social inclusion and exclusion

#### Social Inclusion

**A process where the varying needs of a community, and the groups which constitute it, are recognised, prioritised and met. It is the positive management of diversity, to which all organisations should aspire.**

Social inclusion involves:

- Recognising diversity and planning how to overcome barriers to inclusion.
- Systematically looking at all areas of practice in order to identify potential barriers.
- Working with client groups to identify specific barriers to access.
- Promoting an inclusive culture internally within our organisations, through employment and workplace practice.
- Promoting the active involvement of clients/beneficiaries in the planning, monitoring and evaluation of projects / services.

#### Social Exclusion

**A shorthand term for what can happen when people or areas experience a combination of linked circumstances. Such linked and mutually reinforcing problems can combine to create complex and fast-moving vicious cycles.**

Social exclusion is about what happens to people. It is not an inevitable result of who they are. The exclusion comes from a combination of factors, including how vulnerable people are and the experiences they have had. It is added to when society fails to make adequate arrangements for their particular needs and circumstances.

Social exclusion is characterised by:

- Poor access to services or low uptake.
- A perceived lack of opportunity and choice.
- Low participation in the formal economy.
- Poor participation in democratic and community life.
- Isolation.

## Engaging with Disadvantaged Communities

One of the best ways of engaging with disadvantaged communities is through community groups and voluntary organisations that already form part of those communities. District Councils hold details of voluntary and community groups in their area. For up to date information on voluntary and community groups in a particular area, contact the local development agency/infrastructure body for the voluntary and community sector, known as Councils for Voluntary Services (CVS):

Cheltenham Community and Voluntary Action	Tel: 01242 227737
Cotswold CVS	Tel: 01285 658802
Forest Voluntary Action Forum	Tel: 01594 822073
Gloucester CVS	Tel: 01452 332424
Stroud and District CVS	Tel: 01453 765600
Tewkesbury CVS	Currently being developed

This tool was produced by the Access and Inclusion Working Group, together with the Partnership and Participation Project.

The Partnership and Participation Project, based at Gloucester CVS, works to strengthen and support the voluntary and community sector in their role in partnerships. For more information, please contact:

- Hasnah Sheriff      Team Leader      [hasnah@gloucestercvcs.org.uk](mailto:hasnah@gloucestercvcs.org.uk)
- Roisin Harte      Development Worker      [roisin@gloucestercvcs.org.uk](mailto:roisin@gloucestercvcs.org.uk)

Partnership & Participation Project, c/o Gloucester CVS, 75-81 Eastgate Street, Gloucester GL1 1PN

Tel: 01452 332424    Fax: 01452 332131

See Pages 7-11 for information on individual organisations.

***Contact details for the organisations listed may change, and will be kept up to date on the county website. Please see [www.gloshub.org.uk](http://www.gloshub.org.uk) for up to date details.***

For information on the following groups, see organisations listed:

<b>GROUP</b>	<b>ORGANISATION</b>	<b>ADDRESS</b>	<b>EMAIL</b>
Children	Playgroup & Toddler Association PATA	The PATA Centre, Grange Road, Tuffley Gloucester GL4 ODJ 01452 541244	<a href="mailto:info@pataglos.org.uk">info@pataglos.org.uk</a>
Young People	Glos. Council for Voluntary Youth Services	Colwell Centre, Derby Road, Gloucester. GL1 4AD 01452 384125	<a href="mailto:gyp@gcvys.org.uk">gyp@gcvys.org.uk</a>
	Grapevine	Grosvenor House, Grosvenor St, Cheltenham 01242 255888	<a href="mailto:grapevine@glosgrapevine.co.uk">grapevine@glosgrapevine.co.uk</a>
Parents & Families	The Family Haven	31 Spa Road, Gloucester GL1 UY 01452 422791	<a href="mailto:info@the-family-haven.freeserve.co.uk">info@the-family-haven.freeserve.co.uk</a>
	Parentline Plus	Willow House, Slad Rd, Stroud 01453 768160	<a href="mailto:kmoos@parentlineplusglos.co.uk">kmoos@parentlineplusglos.co.uk</a>
Older People	Gloucestershire Older Persons Assembly	14b Norbury Avenue, Matson, Gloucester, GL4 6AH 01452 313999	<a href="mailto:info@gopa.org.uk">info@gopa.org.uk</a>
	Age Concern Gloucestershire	Bleak House, 26 Station Road, Gloucester. GL1 1EW 01452 422660	<a href="mailto:janperkins@ageconcernglos.org.uk">janperkins@ageconcernglos.org.uk</a>
Gender	Gay & Lesbian Friend Helpline	PO Box 171, Gloucester. GL1 4YE 01452 504059	<a href="mailto:admin@glhglos.dircon.co.uk">admin@glhglos.dircon.co.uk</a>
Gay, Lesbian, Bisexual & Transgender	Gay & Lesbian Friend Helpline	PO Box 171, Gloucester. GL1 4YE 01452 504059	<a href="mailto:admin@glhglos.dircon.co.uk">admin@glhglos.dircon.co.uk</a>
Black & Minority Ethnic communities	Linking Communities	177 Barton Street, Gloucester. GL1 4HY 01452 308448	<a href="mailto:postbox@linkingcommunities.org.uk">postbox@linkingcommunities.org.uk</a>

<b>GROUP</b>	<b>ORGANISATION</b>	<b>ADDRESS</b>	<b>EMAIL</b>
Refugees & Asylum Seekers	Glos Action for Refugees and Asylum Seekers GARAS	111 Barton Street, Gloucester. GL1 4HR 01452 550528	<a href="mailto:info@garas.org.uk">info@garas.org.uk</a>
Faith Groups	Glos Churches Together	1 Micklemead, Hignham, Gloucester. GL2 8NF 01452 504241	<a href="mailto:francescatolond@yahoo.co.uk">francescatolond@yahoo.co.uk</a>
People with Physical Disabilities	Gloucestershire Lifestyles	83 Cheltenham Road, Gloucester. GL2 0JG 01452 419300	<a href="mailto:sue@gloslifestyles.co.uk">sue@gloslifestyles.co.uk</a>
People with Learning Difficulties	Gloucestershire Lifestyles	83 Cheltenham Road, Gloucester. GL2 0JG 01452 419300	<a href="mailto:sue@gloslifestyles.co.uk">sue@gloslifestyles.co.uk</a>
People with Mental Health Problems	Glos. Association for Mental Health GAMH  Rethink	Belsize House, 1 Brunswick Square, Gloucester. 01452 416575  5 Ramistan House, Marsland Road, Cheltenham, Glos. GL51 0HU 01242 539682	<a href="mailto:info@gamh.fsnet.co.uk">info@gamh.fsnet.co.uk</a>  <a href="mailto:glosadvocacy@rethink.org">glosadvocacy@rethink.org</a>
People with Literacy & Numeracy Problems	Gloucestershire Neighbourhood College	City Works, Alfred Street, Gloucester. GL1 4DF 01452 541395	<a href="mailto:contactus@gnpn.co.uk">contactus@gnpn.co.uk</a>
People on Low Incomes	Neighbourhood Projects Network	City Works, Alfred Street, Gloucester. GL1 4DF 01452 542124	<a href="mailto:contactus@gnpn.co.uk">contactus@gnpn.co.uk</a>  website <a href="http://www.gnpn.co.uk">www.gnpn.co.uk</a>

<b>GROUP</b>	<b>ORGANISATION</b>	<b>ADDRESS</b>	<b>EMAIL</b>
Travellers	County Council Travellers Services Officer	Shire Hall Westgate Street Gloucester GL1 2TG 01452 426397	
Homeless People	Shelter	3 <sup>rd</sup> Floor, 35 St. Michaels Square, Gloucester. GL1 1HX 01452 505833	<a href="mailto:gloucester@shelter.org.uk">gloucester@shelter.org.uk</a>
	Gloucester Youth Housing Association	Bleak House, 26 Station Road, Gloucester. GL1 1EW 01452 428925	<a href="mailto:jane.shackleton@gyha.org.uk">jane.shackleton@gyha.org.uk</a>
Carers	Carers Gloucestershire	3 Pitt Street, Gloucester. GL1 2BH 01452 876490	<a href="mailto:tpoole@gloscarers.org.uk">tpoole@gloscarers.org.uk</a>
Care Leavers	Solutions	Leaving Care Project c/o Social Services Shire Hall Gloucester 01452 426000	

<b>GROUP</b>	<b>ORGANISATION</b>	<b>ADDRESS</b>	<b>EMAIL</b>
Substance Users	The Nelson Trust  Glos. Drug and Alcohol Service GDAS	Port Lane, Brimscombe, Stroud, Glos. GL5 2QJ 01453 889944  98-100 Eastgate Street, Gloucester, GL1 1QN 01452 381166  Montrose House, Wellington Street, Cheltenham, GL50 1XY 01242 584881  Belle Vue Centre, Belle Vue Road, Cinderford, GL14 2AB  23 King Street, Stroud, GL5 3BX	<a href="mailto:office@nelsontrust">office@nelsontrust</a>  <a href="mailto:alcohol@gdas.co.uk">alcohol@gdas.co.uk</a>  <a href="mailto:drugs@gdas.co.uk">drugs@gdas.co.uk</a>
Unemployed People	Job Centre Plus	Various local offices	<a href="http://www.jobcentreplus.gov.uk">www.jobcentreplus.gov.uk</a>
Prisoners & Ex-offenders	Community Service Unit	Morelands Trading Estate, Philip Street, Gloucester. GL1 5PL 01452 426330	gloucestershire.probation@gsx.gov.uk

<b>GROUP</b>	<b>ORGANISATION</b>	<b>ADDRESS</b>	<b>EMAIL</b>
Rural Communities	Gloucestershire Rural Community Council GRCC  See also CVSS listed on page 5	Community House, 15 College Green Gloucester. GL1 2LZ 01452 528491	<a href="mailto:admin@grcc.org.uk">admin@grcc.org.uk</a>
Urban Communities	Linking Communities  See also CVSS listed on page 5	See details on page 6	
Areas of Multiple Deprivation	Neighbourhood Projects Network	City Works, Alfred Street, Gloucester. GL1 4DF 01452 542124	<a href="mailto:contactus@gnpn.co.uk">contactus@gnpn.co.uk</a>  website <a href="http://www.gnpn.co.uk">www.gnpn.co.uk</a>

In addition to the above groups, there are a number of organisations who deal with a broad cross-section of people at risk of social exclusion, and whose activities cannot be put against one particular group.

<b>ORGANISATION</b>	<b>ADDRESS</b>	<b>EMAIL</b>
Furniture Recycling Project	Warehouse 5, The Quay, The Docks, Gloucester. GL1 2EH	<a href="mailto:office@frpglos.org.uk">office@frpglos.org.uk</a>
CAB	75-81 Eastgate Street, Gloucester. GL1 1PN	<a href="mailto:bureau@gloucestercab.cabnet.org.uk">bureau@gloucestercab.cabnet.org.uk</a>
Law Centre	75-81 Eastgate Street, Gloucester. GL1 1PN 01452 423492	<a href="mailto:admin@gloucesterlawcentre.co.uk">admin@gloucesterlawcentre.co.uk</a>